Privacy statement

This privacy statement explains how Greenyard NV, a company incorporated and existing under the laws of Belgium with its registered office at Belgium, Strijbroek 10, 2860 Sint-Katelijne-Waver and registered in the legal entities register (KBO) under number 0402.777.157 (hereinafter – "we" or "us") handle, control and make use of your personal data ("Personal Data"). We want to make sure that you understand our policies and practices regarding data protection. Therefore, we encourage you to read this privacy statement carefully.

We commit to protect your personal data

We are committed to protect the security and confidentiality of your personal data. We use appropriate technical and organisational measures in such a manner that processing will meet the requirements of the national and European Union laws and ensure the protection of your privacy rights.

If you have any questions about how we handle or protect your personal data, please do not hesitate to contact us using the details below.

What personal data we process

- Name;
- Surname;
- Email address;
- Company name;
- Country.

Collection of Data: legal basis

The legal basis for collecting and processing Personal Data depends on the purpose of collection and hence are: (i) legitimate interest in order to ensure interactions with customers, suppliers or other third party business partners, to manage Greenyard's assets (ii) execution of a contract with customers, suppliers, other third party business partners and employees, (iii) fulfilling its legal obligations in various fields, including legal requirements of social security and employment law, (iv) (explicit) consent in such cases as required.

Why we process your personal data: purpose

Generally, you may visit our website without providing us with any personal information. However, from time to time we may process your personal data to provide you with information that you have requested (e.g. by filling out the contact form on our website or to subscribe to our newsletter) or to inform you of our products and services, as well as any other activities that might interest you. We can also use your personal data to perform general or specific market surveys.

Where more detailed purposes are the reason for the collection, we have issued specific privacy policies to cover these more accurately.

How long we keep your personal data

We will not retain your personal data for longer than it is necessary to fulfil the purposes outlined in this privacy statement.

To whom we will disclose your personal data

In the ordinary course of business, we will share your personal data with companies that we hire to perform services on our behalf. In case of such personal data sharing, we will enter into data processing agreement with these vendors, to ensure that your personal data is always processed in

accordance with applicable laws.

The sharing of Personal Data may include transfers outside the European Economic Area, including in countries that may not offer the same level of data protection as in the European Economic Area. We have taken and will to take appropriate safeguards so that Personal Data remain subject to appropriate level of protection in accordance with applicable data protection law for the purposes identified above. These include implementing the EU Model Clauses, requiring third parties to have appropriate protection in place, firewalls, passwords, etc.

Where appropriate, Personal Data may be disclosed to law enforcement, regulatory or other government agencies, or third parties where necessary or desirable to comply with legal or regulatory obligations or requests or for the purposes identified above.

What happens if the privacy statement changes

We may update this privacy statement periodically at our discretion, however we will inform you about such a change by mentioning it explicitly on our website

Your rights.

The GDPR and its implementing legislation give you several rights to manage your Personal Data.

These rights are:

- the right to access the Personal Data which we hold about you;
- the right to request that this Personal Data be corrected, limited or deleted;
- the right to object to the processing of the Personal Data;
- Personal data that you have transmitted to us, can be requested back in a machine readable format:
- If you are of the opinion that we have not properly treated your Personal Data, you also have the right to launch a complaint. Our lead Data Protection Authority is the Belgian Data protection Authority (<u>autoriteprotectiondonnees.be</u>), whom you can contact in such case. You have also the right to lodge a complaint with your local <u>data protection supervisory</u> authority at any time.

The easiest way to exercise your rights is to send a simple mail, specifying your request to dataprivacy@greenyard.group.be.

We highly value your privacy and would kindly request that for any questions or concerns you have on the use of your Personal Data, you contact us first via the above email address.

Limitation of liability

We take all reasonable measures to ensure confidentiality of the Personal Data it collects. If you communicate with us through the websites or via mail, you should be aware that transmission of Personal Data via the Internet or email is never without risk. To the fullest extent permitted by law, you agree, therefore, that any possible direct or indirect damage that you might suffer following an illegal or wrongful use of his or her Personal Data by third parties who do not have authorization to do so, can never be allocated to nor recovered from us.